

[response average = 3.35 out of 5]

The majority of citizen survey participants rated the **condition of community streets** as **AVERAGE**.

Excellent	Good	Average	Fair	Poor	No opinion
3% (4)	23% (27)	30% (35)	24% (28)	20% (24)	0% (0)

- Sidewalks are in horrible shape. On many occasions I have seen people trip as a result of uneven walkways.
- Better handicap and stroller friendly sidewalk curbs
- Talbott and Henble roads are horrible, need repairs(a lot) never seem to get fixed by city or county
- Money being spent inefficiently. Street cleaner??? How many times has it been used? Why was it even purchased?
- Telephone poles in the streets! Broken sidewalks. Bad new paving job creating water runoff problems and pothole effect where the storm drains are.
- Sidewalks need repair and abandoned buildings need to be torn down.
- Condition of streets/sidewalks/street lighting in my neighborhood is horrible. I live on an "orphan street" I'm told so nothing is repaved and theres no street lighting.
- I would like it if streets and sidewalks were taken better care of.

[response average = 3.50 out of 5]

The majority of citizen survey participants rated the **availability of community sidewalks** as **AVERAGE**.

Excellent	Good	Average	Fair	Poor	No opinion
3% (4)	20% (23)	26% (31)	26% (30)	24% (28)	1% (1)

- My wife and I live on Nickelville Road by the airport and were just talking about how much nicer it would be if we could walk to downtown Fayetteville or the park via sidewalk, since there is none out here. I know there is a plan for sidewalk construction but don't know if it will reach us.
- I live on Tank hill which is part of the town of Fayetteville, but the standards of the town do not seem to be upheld the way they are downtown. We have no sidewalks, no litter pickup, and many abandoned houses. The need for safe pedestrian walkways is huge and the possibility for real estate improvements are is endless.
- To speak to "Availability of community sidewalks" I would say that I know the existing sidewalks are being improved, however the overall availability of sidewalks is very lacking. Additionally, there are ZERO biking paths outside of mountain biking. This reality creates a rather hostile environment for anyone

wishing to bicycle commute in and around town or to nearby Oak Hill. As an avid biker, I am very disappointed by the lack of safety for road bikers and the open hostility often displayed by local drivers.

- No sidewalks north (west) of Route 19.
- Sidewalks are filthy!
- improve sidewalks
- More sidewalks
- Would also like to see more sidewalks

The majority of citizen survey participants rated the aesthetics of Fayetteville as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
7% (8)	34% (37)	28% (31)	18% (20)	9% (10)	4% (4)

[response average = 2.99 out of 5]

- There is no health care to speak of in town, and while it is an appealing town, it is not visually stunning. Towns such as Gettysburg and Lewisburg have done much more for their curb appeal than we have.
- I live on Tank hill which is part of the town of Fayetteville, but the standards of the town do not seem to be upheld the way they are downtown. We have no sidewalks, no litter pickup, and many abandoned houses. The need for safe pedestrian walkways is huge and the possibility for real estate improvements are endless.
- Town Appeal--why hasn't the street sweeper been working in Fayetteville?? It's the end of April, oak hill has most of their residential streets swept, why not ours?
The new street light is heinous...why such a large structure that takes up most of the sidewalk? overkill for a small intersection. Why not bury the electric lines? The theater needs to be revived and made available for music venues, theater, movies, etc...
- The overall aesthetics of Fayetteville are good, I am very dissatisfied by the new gas station at 16/19. It is tasteless and sets a poor tone when visiting Fayetteville. The southern exits (especially kfc, long john silvers etc..) is appalling.
- Need of grocery store, need somewhere for our youth.
- Bring back stoplights at Wiseman and Court. Have free parking back in front of Waterstone. Bring back meditation.
- Quit resting on our reputation as an outdoor mecca and expand the horizons!
- I like Fayetteville because it's not very big, it's a pretty town, and its more peaceful.
- New River Gorge. Great people. Great restaurants. Town park. Town feel.
- It's home. There is nowhere like home....until is self destructs due to being stuck in their old ways.
- The people, the accessibility to outdoor activities, and the did I mention the people.
- It's small size and friendly citizens
- Reasonable cost-of-living
No crime, pollution, traffic, etc... - i.e.: not a big city
Great community of people
Immediate access to worldclass outdoor venues

- I enjoy seeing people I know wherever I go in town. I also like the aspect of knowing that everyone pretty much cares about one another. At least, that's the way it seems to me. The bonus for me is that my children and their families are here in Fayetteville. All are involved in one way or another. Good citizens.
- love the small town appeal, and local recreation...the community is great.
- It's seems to be a close-knit community, priding itself on friendliness and hospitality. From spring to fall there's a lot to do outdoors. Also, there's a lot of community action groups.
- I like the people of Fayetteville. The town is clean and, so far, rifraft is not on the streets.
- It's a place where one can know your neighbor, not be strangers.
- Seeing many friends when i come to town. Being able to easily walk between banks, courthouse, restaurants, PO, and few stores in the downtown area.
- I like the small town feel. The friendliness. The spirit of cooperation.
- I love being able to walk downtown, friendly neighbors and business owners, town park and trails nearby, low rate of crime, sense of community.
- Natural beauty and friendly peopleBet
- The availability to the gorge and the outdoors activities. I like being able to walk downtown, to the bank, the post office, restaurants. Seeing people I know everyday.
- The town park is a real diamond. Make sure you keep this.
- grew up here
- Cost of living, small town atmosphere, beautiful region, outdoor recreation, my peer group is very open minded and liberal.
- I like the people who have chosen to call this town home. The proximity of outdoor activities and the comfort of a small town.
- Availability to recreation such as climbing and boating. Being able to walk to the bank, post office, and restaurants without driving. The quality of the restaurants which have opened up.
- proximity to New River Gorge NR & recreational opportunities, the strong/supportive community, nice downtown
- Small town, rally and support of activities, homey town feel.
- Small town, rally and support of activities, homey town feel.
- Friendly people.
- Great community with caring people.
- I like the fact that people in the community are willing to help those in need.
- Small town feel
- Love the small town feel. Great place to raise your children. Love the small schools.
- Small town, good values.
- Quiet.
- I don't
- Everything.
- Close knit group of people trying to help each other.
- Love it!
- Like the small town atmosphere, historic houses and areas.
- Beautiful scenery, nature walks and trails, unlimited outdoor activities.
- The transients.
- Small, low crime, nice people.
- Local business.
- People, churches, events.
- Small town, local owners, local businesses.
- Potential!!!! To be green, to grow with job opportunities, and to have a better school system.
- Small town vibe. Friendly people. Like a big family. So close to nature.
- Good people with good values, access to outdoor activities.
- Knowing people.
- Low crime rate.
- I enjoy the friendly people, the way our town looks "historic", and the variety of stores, restaurants, etc. We basically have it all right here in our town.
- I have lived here most of life and onsider it a joy to live in such an ideal place.
- It is a friendly town. People from other states like to come here for recreation and some end up staying here.

- Friendly, slow easy pace.
- I love the people here, and I like living in a place that wants to go green, especially since we live in a national park and historic zone. Fayetteville is an excellently livable venue.
- The size and all good people.
- I have made some really good friendships here.
- Friendly folk, access to outdoor activities, nice climate.
- Very low crime rate, peaceful.
- How quiet it is.
- Progressive activity.
- Small town, good feel, unique town, people.
- Location.
- I know the area in more of a personal way but as a newcomer or outsider, treating older patients in their homes. I will say that I have been all over the US, but the people I encounter here are truly friendly, maybe in a unguarded, naive way. (It's refreshing). I am referring to the natives that have been here all their lives. The transplants that come here to temporarily experience the resort town are great too, because they seem appreciative of the natural wonders of the area.
- Small town atmosphere. Everyone speaks to each other.
- People are friendly.
- Quiet, laid back, and easy going.
- Table artwork and graveyard.
- Friendly residents make you feel like family.
- Most people are friendly but mind their own business.
- don't live here but love to visit. Variety of fun and adventurous activities, lots of music, nice restaurants, nice little stores and big Wal-Mart, nice community.
- Good people, pretty town, access to trails/recreation. Girlfriend loves it!
- The summer events.
- Small town atmosphere, friendliness of people, live theatre, not much traffic, overall appearance of town including flowers.
- The culture, during tourist season the small town feel this area gives off, free parking.
- Everything! This is Hometown, U.S.A. to me.
- Raw sewage dumping into the river during heavy rains. Mountain top removal mining that does an unacceptable job of reclamation. Few well-paying jobs.
- Limited job opportunities.
- Downtown needs work.
- There are not very many jobs that one can have there that will support a family. Nothing will change until rt 19 changes. Get the stop lights off it, make it a major highway that connects 64 to 77 and things will happen. If you want to attract businesses that are going to involve skilled labor, highly trained, higher pay, get it to be a top priority. No one is coming if they have to keep going through stop lights and speed traps to get there.
- The difference in standards, for example Tank hill has the worst hill in town by far and we are always last to be plowed out.
- The wasting of taxpayers money: Mayor's compensation should be reduced to about \$9000 yearly.
- No professional good paying jobs
- Having lived in the middle of 52 acres prior to my Fayetteville experience, I miss having more land. Even another 1/4 acre would be nice. My neighbor across the street from me is very nice but he works on lawn engines from morning to night causing me to keep my doors and windows closed in the nice weather due to noise! And I grew up in NYC! haha I would like to enjoy the summer and spring breezes and maybe even the crickets! I do miss the peeps.
- There's isn't much to do that's not associated with being outdoors. Get more people riding bikes and not driving vehicles.
- Get a farmer's co-op established to sell goods so people don't have to depend on Kroger. Come on! More art shows!
- Strip malls and chain businesses with no attention to aesthetics, local architecture, and utterly devoid of any local personality or contribution to our "coolest small town" claim.
- The ugliness of the powerlines, stupidity of the new traffic light poles placed in

already compromised sidewalks right at the most critical points on the sidewalks!!!

- Excessive lighting along Rt 19 is also a real issue, especially with a National River running adjacent to the town.
- It would be great if Fayetteville could get a grant to bury the electric and phone lines in the main part of town.
- The parking situation and lack of bicycle lanes
- Lack of real infrastructure (patched roads, old phone technology, stormwater control, broadband. all the telephone poles and wires hanging all over.
- The water quality is horrible and the cost to us is outrageous.
- No community is perfect but we come close.
- Gossip
- It is becoming too liberal.
- Tax too high.
- Too many people know your business.
- Nobody wants to make change.
- Clicks.
- The horrible taste of the water.
- I'm a neat freak-we don't present a "clean picture" of our town.
- Bus garage and maintenance buildings in primetown locations-and the traffic they create.
- If you are not involved in hiking, rafting, climbing, or biking, there is very little to do, especially for teenagers and young adults.
- I hate all the lawyer offices.
- Standard of living.
- Not enough for locals to do in off-season.
- I hate the coal industry and damage to the water, land, and the damage I see to the bodies of the locals who work in the industry.
- Lack of parking facilities.
- I don't live here and it's sad. I cry every night.
- The rafters and hardboaters have taken over.
- Needs a few more amenities to award the need to drive to a larger center. Would like to see revitalization get even more into full swing. Few good and cheap houses.
- Lack of cultural activities.
- I like the community unity! The way people come together.
- There is a separation of the people who have always been here and those who are here in pursuit of outdoor activities.
- Bury power lines
- rehire the person who maintained the flowers over the past couple of years. She did a beautiful job in planting and maintaining the flowers. Made the town look inviting.
- More money going to the local CVB to promote the area
- We need more parking, daytime parking.
- Downtown. Strict building code requiring brick exterior or similar (no wood, no vinyl siding etc..) and all wood signs. Sidewalks with brick as opposed to concrete would be favorable. Getting rid of telephone wires and adding a spectacular sign at the highway would be great additions.
- better pedestrian access to town, litter control, and taking care of these abandoned houses.
- clean up downtown
- More professional job opportunities and improve the aesthetics
- I would like to see more interesting shops go into the "downtown" area rather than another law firm. I would like to see the Theatre bring in movies that will never play in Beckley. Maybe change the venue to one where different coffees and desserts are served. Take out the seats and put in bistro tables. More relaxing atmosphere. I've been to these in CT and ME and loved them! Bowls of popcorn instead of bags.
- Fill store fronts in older part of town
- Fayetteville needs additional parking.
- I would go to New England and see how they do lighting, signage, parking etc.. they do a great job of protecting the quaintness of the community
- Care of brush and weeds on the side of Route 16.

- Make Main Street more cohesive, old time lamp post with flower hanging, store front similar, etc.
- Focus on making Fayetteville more beautiful by cleaning.
- More plantings hanging from light poles, etc. Something for older folks to do. Bicycles in a trail-not the streets.
- I would like to see clean downtown-vines torn away from buildings, no posters in the windows, more fragrant flowers on the sidewalks, vacant buildings attended to, the old Exxon station torn down.
- Most of the local population is unhealthy - just go in Walmart and look around.
- It is frustrating that a rock climbing facility/hostel was not allowed to move in to the old church in Fayetteville. It would have brought more people to Fayetteville to stay rather than sending them to the hotels/motels in Beckley.

The majority of citizen survey participants rated the **sewer quality and service** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
3% (3)	26% (28)	21% (23)	13% (14)	21% (23)	16% (17)

[response average = 3.71 out of 5]

- My wife and I live on Nickelville Road by the airport and were just talking about how much nicer it would be if we could walk to downtown Fayetteville or the park via sidewalk, since there is none out here. Nor do we have sewer service.
- Sewage is a real issue. Every time there is a major rain event, the plant is over loaded. The creek smell along Rt 82 and the New River adversely effected. Fayetteville needs to work on a grant to upgrade the surface discharge.
- I assume that your question "Sewer quality and service" also includes actual drinking water quality and service. I will speak to both. The Wastewater price on my monthly water bill is absolutely outrageous. The quality of my drinking water, drawn from a pesticide, herbicide, heavy metal, antibiotic rich cesspool known as Hawk's Nest is poor to say the least. Though I have toured the American Water Plant on Bochman road and feel that it is a dramatic improvement from the Fayetteville Town Water Treatment plant that used to operate at Wolf Creek, I am not confident in the quality of water leaving the plant. From the plant, my drinking water is laced with high quantities of rust/metal debris. I can only assume that this compromises the quality and safety of the water I drink. My faucets are frequently clogged with metal debris and rust colored. Our water/sewer systems need a dramatic overhaul. Also, I am still grumpy about the Town Water Works charging us for a mysterious leak that they claimed was in the pipes between our meter and yard which "fixed itself." The city employee who turned our water on when we moved into our house looked at our meter and said, "That's the oldest meter I've ever seen." Then he proceeded to tell us we had a leak because it was running but nothing was turned on in our house. He assessed our house and proclaimed the toiled wasn't running so it had to be in the yard. A few days later, the meter stopped running all the time. Still, the city refused to replace the meter (though all signs pointed to faulty meter, not leak) and forced us to pay a \$500 water bill. Outrageous. Suffice to say, I'm somewhat baffled as to how a leak could use 19,000 gallons of water in a few days and then just disappear. Outrageous.
- Sewer-too expensive!
- Water quality standards.
- Adding public sewage to Nickelville Road
- Fix the raw-sewage-into-the-river problem.

[response average = 3.35
out of 5]

The majority of citizen survey participants rated the **trash and recycling service** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
7% (8)	32% (36)	15% (17)	16% (18)	25% (28)	5% (6)

- We also need recycling programs. Beckley can come get your recycling but we can't? That's a very appealing opportunity we're missing.
- My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.
- Recycling pick up at homes would be a great service. Perhaps the town could charge for this?
- Fville doesn't have recycling. You can't link it with the trash service.
- Trash and recycling together is tough. It would be wonderful if the trash pickup would also pick up recycling as in other communities. Makes so much sense. Total community effort.
- I live on Tank hill which is part of the town of Fayetteville, but the standards of the town do not seem to be upheld the way they are downtown. We have no sidewalks, no litter pickup, and many abandoned houses. The need for safe pedestrian walkways is huge and the possibility for real estate improvements are endless.
- I think Trash service and Recycling service should be separated. Our trash service is excellent, but our recycling services are poor. Would like to see curbside recycling and more frequent emptying of self-service bins.
- Trash service is great. Recycling should be listed separately as it is a different issue with a different rating in my mind.
- We need a more diverse recycling program as the current system is very limited.
- "Trash and recycling service": Although it is progress that our town has begun collecting any recycling at all, the service is severely lacking. Bins are often overflowing into the parking lot and plastic and glass are not accepted. I want to see curb-side recycle pick-up along with public awareness efforts on what/how to recycle and kitchen waste composting. Otherwise, the majority of this community will continue to send ALL of their waste to a landfill.
- Our extension services need some help. Just contacted them last week regarding some classes. They copied the "appropriate" person and still have not heard back. We really need to be able to recycle glass too.
- Begin curbside recycling programs.
- Better recycling program - curbside pickup
- Need recycling program incorporated with garbage pickup.
- Schools-quality, greener living(recycle glass bottles too), better quality of health care and health care benefits.

[response average = 3.07
out of 5]

The majority of citizen survey participants rated the **fire department service** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
19% (22)	38% (44)	13% (15)	4% (5)	2% (2)	25% (29)

- My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.

The majority of citizen survey participants rated the **police service** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
10% (12)	28% (33)	20% (23)	14% (16)	20% (23)	9% (10)

- My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.
- The unnecessary police brutality has got to stop. Too many young "locals" become officers of the law and are just out to not only profile citizens, but would also jump at the chance to physically abuse their authority and cause harm to the very citizens they are sworn to protect!
- I feel that the police department needs to have an officer on duty in the city proper and not all on Route 19. The Town's budget for the police department is over \$900,000.; almost half of the total budget. I feel that this is excessive.
- I feel there is a sense of little trust in our community and we are way over policed which drives the tourists away and I don't feel like the local dept has the local citizens best interest in mind.
- I have the highest admiration for anyone who wears a uniform and puts themselves in harm's way to protect and serve our community. However it is quite apparent that local law enforcement is motivated primarily by the generation of revenue. The quality of life suffers in this town due to the constant militant police presence around every turn and leaves the tourists with the impression that this is not the "coolest small town".
- The police force travels way to fast on rt. 19 without lights or sirens
- I would also like to elaborate on the rating I gave "Police service." In the time I have lived on Keller Ave, my car has been broken into twice, once resulting in a broken window, a drunk driver has wrecked into my yard, knocking out the power and breaking off my gas main to spew natural gas at full force for several hours (it was very dangerous and we're lucky the neighborhood didn't get blown up), my cat was run over and killed by a reckless driver, I witnessed two boys coming down Huse Street almost get hit by a car which managed to slam on it's breaks and stop inches from one of the boy's heads where he curled up in response the car coming at him, and when my boyfriend asked speeding (local) driver to please slow down on the street, the man was compelled to flip us off, turn around quickly and dangerously to speed back to our house and cuss at us about the speed limit being 35 on Keller (it is 25) and that he would take George's skateboard and shove it up his ass. Additionally, drivers frequently peel out at the stop signs beside my house (intersection of Huse/Keller) which is obnoxious and distracting. I am sick of seeing 1-5 police/sheriff cars on the stretch of Hwy 19 from Fayetteville's Tudor's Biscuit World and the Oak Hill Main Street exit, while Keller is never patrolled. It is a narrow, curvy road with telephone poles literally in the street. It is frequented by pedestrians, has a marginal walkway at best only to Huse Street, and IS

[response average = 3.30 out of 5]

STRICTLY A RESIDENTIAL AREA. Keller is used by local drivers as a thorough-way which by-passes the intersection in front of Tudor's Biscuit World. It is not, however, equivalent to driving on Hwy 19 and needs to be patrolled for speeding. To be honest, driving 25 on the street is really too fast considering its narrowness, curves, telephone poles in the street, and pedestrian/bike/skateboard traffic. I am tired of the local police placing their full attention on pulling over Hwy 19 speeders (often out of town tourists) and not monitoring the local drivers who abuse my street and decrease my quality of life. When I lived in New Zealand, there were Speed Cameras in such residential areas, ensuring that speeding drivers received speeding tickets each and every time they drove through a neighborhood too fast. I want the speed on Keller to be lowered to 15 miles an hour in the interest of deterring rushed drivers from using my neighborhood as a substitute for Hwy 19 and I want the speed to be clearly marked and strictly enforced so that people don't blast through my residential neighborhood under the incorrect assumption that the speed limit is 35 miles per hour. I would also like to see public awareness signs such as "Children at Play," the bicyclist "Share the Road," or "This is a Residential Area" because such signs do seem to raise local driver awareness to the reality that everyone's tax dollars are used for road maintenance and that automobile drivers are not the users on our residential roads/streets.

- Never see police inside city-always on Route 19.
- The police department needs to get out of Wal-Mart and off of Route 19 and protect the citizens of Fayetteville. Officer' Dancy and Boley seem to have Fayetteville's best interest which is the community at "heart". They are seen on foot and in town on the streets when they are needed.
- Excessive amount of police force in a town with a population of around 2,500. A police chief with inadequate people skills. Verbally abusive to locals. Speed trap on 19, have seen more tourists pulled over than the 18 wheelers who violate the speed limit on a regular basis as well as running red lights constantly.
- How many more new police vehicles do we need? How many have been purchased in the past 5 years alone?
- Local police department stalking around, too many on the police force, politics are old.
- The overly abusive police presence.
- A little TOO much patrol from police officers. Does 19 really need three police on it given such a small town? That's tax dollars.
- In the summer, Fayetteville becomes a tourist center for the New River. I feel that the town permits the "river" people to take over the town. These people do U-turns on Court Street, stop in the middle of the road to talk to each other, J-walk, etc. This is the reason I feel that the police should have an officer on duty on the Streets, especially Court Street, on weekends.
- Speed traps. Welcome to the "coolest small town", sign here and come back again! Nice.
- The ugliness of the city government and how they treat the public who have problems, criticisms, suggestions for improvement. The ugly reputation of our police force. The obscene expenditure on maintaining the ugly police force and the complete neglect of planning for growth, and consequent waste of tax dollar resources and lost, waste and loss of our unique community character and wasted opportunities.
- The speed trapping is unnecessary. I don't know anywhere in the country that a community is as aggressive at speed traps. It might be well intended but it creates a real tourism problem.
- Police force I monitor lights during power outages...
- Job opportunities; old guard attitude; too much emphasis on historic preservation/war memorials and not enough on forward thinking, sustainable practices from local leadership; no public transit; no educational opportunities for adults; lack of police enforcement on Keller Ave/residential zones while tons of police focus remains on US 19
- Overinflated police force.
- The police suck! Every time I drive through town I feel like they are stalking the

	<p>tourists in town while cars are being broken into in outlying neighborhoods. I've actually seen a police officer standing on the sidewalk in the middle of downtown with a radar gun during a busy rafting weekend. Basically they are trying to intimidate any outsiders who come to our town. I have heard many climbers and boaters who are from out of state and come here and spend money in town complain about this.</p> <ul style="list-style-type: none"> • Speed trap. • Pain in the butt cops on 19 sitting 24/7. • The police cars speeding through town. • Leash laws not enforced-can't go walking without stepping in dog stuff. Don't do anything about cats running around. • Politics, off leash dogs, lack of "clean up" opportunities(once a year yard waste pick up is not enough...not all of us have pick-up trucks or place to dump leaves, limbs, etc.), non-enforcement of certain laws/ordinances-like curfews for young kids. • The police department is too large for the size of Fayetteville. The only thing they do is write tickets on 19 and 16 and no parking tickets. • New police chief(town) • I would have a police officer on duty in the town proper. • Another of my pet peeves is the prevalence of unattended dogs in this town. Many of my neighbors have dogs that are tied up 24 hours a day, 7 days a week. What do unattended dogs do to entertain themselves? The bark - incessantly. As I am writing this the dog next door is raising you-know-what. Are there no ordinances regarding noise? Oh, wait! When I complained about the 24 hour a day/7 day a week music being piped from the speakers at Little General nothing was done. • The parking Nazi. • The police cars speeding through town. • Would like to see a policeman downtown from time to time. Keep teenagers off street corners. • Curtail the speed trap on Route 19. • why do we continue to support a police force of such large numbers?? its sooooo obvious its a money racket. the town supervisor needs to get out of his oversized business suit and go out and make the town more appealing, rather than just shaking his head yes and not get anything done...if we pay him big bucks for his position, then i think he needs to produce more results. • I've already stated my concerns about the abusive police authority. • I appreciate our police department keeping the community safe but what I don't like is driving home from work passing an officer sitting on the side of the road and going a mile and another officer is sitting on the same side of the road. • Wal mart in Fayetteville is a joke. The police dept needs to quit running speed traps on 19 which scares away tourists. • Police force gets bad rep. • Law enforcement (especially traffic enforcement) is over the top. Tourists are discouraged from returning to spend more money when they receive speeding tickets for going one or two over the speed limit. Furthermore, I have witnessed several people, struggling financially to make ends meet, speak of receiving large tickets for negligible traffic violations. I do not see how this can possibly help the economy as much as it hurts.
<p>[response average = 3.32 out of 5]</p>	<p>The majority of citizen survey participants rated the availability of general health care as AVERAGE.</p>

Excellent	Good	Average	Fair	Poor	No opinion
4% (5)	24% (27)	32% (37)	20% (23)	13% (15)	6% (7)

- There is no health care to speak of in town, and while it is an appealing town, it is not visually stunning.
- Schools-quality, greener living(recycle glass bottles too), better quality of health care and health care benefits.

The majority of citizen survey participants rated the **quality of early and elementary schools** as **AVERAGE**.

Excellent	Good	Average	Fair	Poor	No opinion
3% (3)	20% (22)	21% (23)	18% (20)	19% (21)	19% (21)

[response average = 3.88 out of 5]

- Quality of school system is low. Variety of classes being taught are limited.
- My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.
- Schools need to be upgraded, I worry about raising children here.
- There are a lot of people who say they'd like a community college here, but we need to fix our lower education institutions first. They are NOT sufficient and they did not prepare me for college at all.
- The education system is egregious. The community's lack of support and interest in education in general, and academics in particular, is utterly shameful and reprehensible. The school administration's tolerance of and in some cases passive support of violence, bigotry and intolerance in our schools is a cancer that spreads to our children and into the community as they become adults.
- The problem with the poor school buildings.
- Poor elementary schools
- The opportunities in our schools are low. They aren't offered classes that would probably be available in a larger school.
- Poor school bus routing.
- Our children are not receiving appropriate education to have good future(income).
- Invest in education (our future). Rebuild our school system from the ground up with an emphasis on academics and higher education.
- Improve school buildings and get rid of the people on town council that are willing to listen and respond to what the people have to say. Bring paddling back in our school system.
- Better school system.
- Schools-quality, greener living(recycle glass bottles too), better quality of health care and health care benefits.
- More tutoring in schools. More fun things to do.

[response average = 4.08 out of 5]

The majority of citizen survey participants rated the **quality of middle and high schools** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	16% (18)	20% (22)	12% (13)	34% (37)	16% (18)

- Quality of school system is low. Variety of classes being taught are limited. My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.
- Schools need to be upgraded, I worry about raising children here.
- There are a lot of people who say they'd like a community college here, but we need to fix our lower education institutions first. They are NOT sufficient and they did not prepare me for college at all.
- The education system is egregious. The community's lack of support and interest in education in general, and academics in particular, is utterly shameful and reprehensible. The school administration's tolerance of and in some cases passive support of violence, bigotry and intolerance in our schools is a cancer that spreads to our children and into the community as they become adults.
- The problem with the poor school buildings.
- The opportunities in our schools are low. They aren't offered classes that would probably be available in a larger school.
- Poor school bus routing.
- Terrible schools. My high school student is not being prepared for college.
- Our children are not receiving appropriate education to have good future(income).
- I would like to see the schools improve a lot. I went and graduated from Oak Hill High and I didn't get that much from the teachers. I believe the schools needs more better teachers.
- Invest in education (our future). Rebuild our school system from the ground up with an emphasis on academics and higher education.
- Improve school buildings and get rid of the people on town council that are willing to listen and respond to what the people have to say. Bring paddling back in our school system.
- Better school system.
- Schools-quality, greener living(recycle glass bottles too), better quality of health care and health care benefits.
- More tutoring in schools. More fun things to do.

[response average = 3.31 out of 5]

The majority of citizen survey participants rated the **need for a community college** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion

	22% (24)	28% (30)	7% (8)	6% (6)	13% (14)	24% (26)
	<ul style="list-style-type: none"> To elaborate on the questions "Need for a community college" and "Need for a community center": These are poorly worded in relation to the rating scale you provide. If I select "Excellent," does that mean the need is high or the need is being met? If I select "Poor," does that mean there is no need, or that such opportunities are being poorly met? I selected Excellent for both because I believe there is a high need for traditional higher education options such as a liberal arts college putting a satellite campus out at Wolf Creek Park or perhaps in a re-purposed school. I also put excellent for the community center because that is a seriously lacking resource. You should consider numbering your survey questions. It will be easier for people to refer to questions they want to clarify and also for you to refer to them through your evaluation process. Unsure about how to answer questions like "Need for a community college". I think there is a very big need for one. Number and variety of retail establishments is pretty pathetic. We have way too large police force for a small town like this and they have a too obvious presence in town where they are not needed. I feel like I live in a "police state". 					

<p>[response average = 2.99 out of 5]</p>	<p>The majority of citizen survey participants rated the quality of recreational programs as GOOD.</p>																
	<table border="1"> <thead> <tr> <th>Excellent</th> <th>Good</th> <th>Average</th> <th>Fair</th> <th>Poor</th> <th>No opinion</th> </tr> </thead> <tbody> <tr> <td>22% (25)</td> <td>22% (26)</td> <td>20% (23)</td> <td>15% (17)</td> <td>15% (17)</td> <td>7% (8)</td> </tr> </tbody> </table> <ul style="list-style-type: none"> To the questions regarding "Quality of/Variety of recreational programs": We have recreation programs? Forgive me, but my knowledge is pretty much limited to what people organize on their own. By that I mean that I kayak, raft, climb, bike, skateboard, swim, and hike. I know many others that do the same. There is also a large segment of the local population that avidly hunts and gardens, sews, cooks, etc. To my knowledge, there is little to speak of in terms of organized programs surrounding any of these activities, although the Extension Office may provide more than I'm aware of since I don't know when/where they advertise any of it. I'd love hunting classes, community/school based youth climbing programs, etc. I rated organized rec.(kids soccer, etc.) Not independent recreation(hiking, climbing, etc.). Friendly people, variety and quality of outdoor sports, natural beauty. Proximity to excellent recreational opportunities. Compared to surrounding WV towns/areas there is a relatively large population of outdoor enthusiasts and people who are concerned and active about issues facing the community and environment. Outdoor recreation. Small town. The outdoor recreation The genuinely friendly people that possess a strong sense of community Recreation, small town, park. Easy access to outdoor activities Playground in background. 						Excellent	Good	Average	Fair	Poor	No opinion	22% (25)	22% (26)	20% (23)	15% (17)	15% (17)
Excellent	Good	Average	Fair	Poor	No opinion												
22% (25)	22% (26)	20% (23)	15% (17)	15% (17)	7% (8)												

[response average = 3.05
out of 5]

The majority of citizen survey participants rated the **variety of recreational programs** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
0% (24)	25% (30)	14% (17)	14% (17)	19% (23)	6% (7)

- I think Fayetteville should create recreational activities for all ages. I'm a 20 year old college student still with my parents and I would love to have more recreation close to home.
- To the questions regarding "Quality of/Variety of recreational programs": We have recreation programs? Forgive me, but my knowledge is pretty much limited to what people organize on their own. By that I mean that I kayak, raft, climb, bike, skateboard, swim, and hike. I know many others that do the same. There is also a large segment of the local population that avidly hunts and gardens, sews, cooks, etc. To my knowledge, there is little to speak of in terms of organized programs surrounding any of these activities, although the Extension Office may provide more than I'm aware of since I don't know when/where they advertise any of it. I'd love hunting classes, community/school based youth climbing programs, etc.
- Need a YMCA or equivalent for us old folk to go walking year round.
- The people are great and there are a lot of recreational activities.
- All the fantastic outdoor activities found here in such a centralized location; kayaking/rafting, mountain/road biking, rock climbing/bouldering, fishing, swimming, etc.
- I love the size of the community and the options for recreation. I love the "sense of community" most of the time.
- There is a variety of great activities offered without a large population.
- Need additional variety of recreation, restaurants etc.

[response average = 3.85
out of 5]

The majority of citizen survey participants rated the **availability of art/humanities programs** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	14% (16)	25% (28)	23% (26)	31% (35)	6% (7)

[response average = 4.30]

out of 5]

The majority of citizen survey participants rated the **availability of adult education opportunities** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	4% (4)	18% (20)	28% (32)	37% (42)	12% (13)

- There is very little within our town to do in the winter, and educational opportunities would be nice; a literature class or cooking class, guitar classes, etc.
- Job opportunities; old guard attitude; too much emphasis on historic preservation/war memorials and not enough on forward thinking, sustainable practices from local leadership; no public transit; no educational opportunities for adults; lack of police enforcement on Keller Ave/residential zones while tons of police focus remains on US 19
- Add adult educational opportunities, perhaps a branch of the New River Community College having a class or two at the library.

[response average = 2.83 out of 5]

The majority of citizen survey participants rated the **availability of church/religion opportunities** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
22% (24)	41% (45)	14% (15)	1% (1)	2% (2)	21% (23)

- I like the fact that we still have the freedom to worship and have church activities in the community.
- Small town with multiple denominations of churches to attend with Baptist Church committed to an "open doors, come as you are" attitude.

[response average = 3.41 out of 5]

The majority of citizen survey participants rated the **quality of public library services** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No

					opinion
4% (5)	28% (32)	24% (27)	17% (19)	19% (21)	8% (9)

[response average = 3.87 out of 5]

The majority of citizen survey participants rated the **quality of cemetery services** as **NO OPINION**.

Excellent	Good	Average	Fair	Poor	No opinion
8% (9)	29% (32)	16% (18)	3% (3)	5% (6)	39% (44)

[response average = 2.72 out of 5]

The majority of citizen survey participants rated the **town appeal for citizens** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
10% (11)	42% (48)	24% (28)	17% (19)	7% (8)	1% (1)

- The questionable integrity of the town’s administration.
- Bill Lanham lacks the wherewithal to return phone calls to citizens.
- Lack of progressive attitude by elected leaders (stuck in old ways)
- Still a seasonal economy
Lack of a good job base
- The residents of Nickelville Road where promised sewage would be accessible when the Wal-Mart and other stores were approved to go in on Rt. 19 in Fayetteville but it never happened. Politicians never kept their promise!!!
- That the current administration does what it wants to no matter what any concerned citizen or council members request. All you get is a run around when trying to get answers. Neither the mayor nor so-called town manager will give a straight answer.
- The ugliness of the city government and how they treat the public who have problems, criticisms, suggestions for improvement. The ugly reputation of our police force. The obscene expenditure on maintaining the ugly police force and the complete neglect of planning for growth, and consequent waste of tax dollar resources and lost, waste and loss of our unique community character and wasted opportunities.
- WAL MART, McDonalds, Taco Bell, attempt to build a residential community on the Gorge and all the corporate companies that the County Commission has catered to in complete detriment to the citizens.
- The division of people in our town. The alienation of the town government to the point of not being able to work together like a community that cares. Too many meetings. The aggressive police force to the point they are above the

law. It sometimes seems like everyone is out for themselves and we aren't pulling together and listening to each other so we can make this place a special place to live.

- Job opportunities; old guard attitude; too much emphasis on historic preservation/war memorials and not enough on forward thinking, sustainable practices from local leadership; no public transit; no educational opportunities for adults; lack of police enforcement on Keller Ave/residential zones while tons of police focus remains on US 19
- I feel like it is one of the crookedest towns I have experienced as far as the mayor, town manager, and town council goes. I always wonder exactly where our tax dollars go or whose pockets they are going in.
- us vs. them dynamic, sprawl by Lowes/Walmart, no comp plan for the town, lack of openness of town hall
- The fact that there is a movement to include drinking/ sale of beer at events.
- We cater more to our tourists than the locals. Stop taking all of our riverside campground away and off road trails.
- Not willing to change and I do respect that!
- Town Hall wastes money on street sweepers when they could be facilitating recycling centers or donating to local humanities; building community centers or bringing in better, more qualified staff for our schools, or helping health clinics to be up to par.
- Lack of diversity, culture, jobs and forward thinking leadership.
- Politics!!! It's who you know-not who you are!!
- get all of the old guard out of there. Akers, Murdoch, hell even get Anthony Salvatore out of there. He always bought his way out of things and he is just money hungry and against progress. Figure out how to get the churches to lay off the community. Why the F do they think that Beer is bad? What a shame that fville lost it's only chance to have a brewery.
- The administration of our town should be changed in our next election.
- Town ordinances, minutes of meetings, agendas of upcoming meetings, the town's financials, etc, should be made available at a neutral venue away from Town Hall such as the Fayetteville Library. They should also be made available online.
- new elected officials
- the police chief, the mayor, town counsel...we need to empower people who care about the COMMUNITY, not their pocketbooks or egos...
- Vote the entire administration out of office. It's time for someone to be in office who is there for the citizens, not for their own glory!
- More leadership from local government for local people.
- The town council-all new people needed.
- More communication of city officials to citizens.
- Put the locals on the same level as visitors. Change the hereditary people in the courthouse and in the board of education.
- More retail stores instead of offices, new faces in town political offices, better public transportation(not all of us have relatives who drive).
- A good start would be the entire town council and mayor.
- City manager and chief of police and mayor.
- Get rid of the good old boy network and bad judges.

[response average = 2.52 out of 5]

The majority of citizen survey participants rated the **town appeal for visitors as GOOD.**

Excellent	Good	Average	Fair	Poor	No opinion
13% (15)	50% (58)	18% (21)	11% (13)	7% (8)	1% (1)

- Division between outdoor community and “locals.” A retired lawyer in town actually told my husband and I that we were not “real” residents of Fayetteville because we were brought here by the rafting industry, even though we own our home and have lived here for 6 years.
- I dislike the divisions that have existed between the “recreation” community and the “locals” community. I consider myself to be a member of both and feel that each has a knee-jerk reaction to the other. I feel that neither works with the other in a constructive way. Neither seems to realize that you catch more flies with honey than with vinegar.
- We cater more to our tourists than the locals. Stop taking all of our riverside campground away and off road trails.
- We seem to cater to the river rafting industry and this is not what Fayetteville is all about. We need more recreational activities that do not include rafting.
- Not willing to change and I do respect that!
- I feel like I want to get involved, but "locals" don't want "outsiders" changing things.
- Put the locals on the same level as visitors. Change the hereditary people in the courthouse and in the board of education.

The majority of citizen survey participants rated the **town’s plan for growth** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
5% (5)	13% (14)	15% (16)	18% (19)	26% (27)	23% (24)

[response average = 4.15 out of 5]

- The town should grow slowly and very intelligently.
- There is no town plan, at least that I am aware of.
- Zoning and growth plan are out of control – simply put they are following the least common denominator – money – with no real planning in terms of enhancing downtown and the community. Sprawl is what you call it. Where is the plan? They talk walkable community then stick things up on two sides of 19. Just another example of the mediocritization of America.
- The ugliness of the city government and how they treat the public who have problems, criticisms, suggestions for improvement. The ugly reputation of our police force. The obscene expenditure on maintaining the ugly police force and the complete neglect of planning for growth, and consequent waste of tax dollar resources and lost, waste and loss of our unique community character and wasted opportunities.
- Complete lack of sense of community responsibility by Town government as it relates to the County, neighboring municipalities and the National Park.
- The other side of the coin for question #4. As the town grows (and it will grow) the city planners must consider the qualities that make Fayetteville such a desirable place to live and strive to maintain those qualities – otherwise our community will turn into another town with strip malls, fast food places, and convenience stores on every corner. But wait – that’s already happening, isn’t it.
- Us vs. them dynamic, sprawl by Lowes/Walmart, no comp plan for the town, lack of openness of town hall
- Lack of big time growth.
- Regressive economic and political values.
- Figure out a way to bring in a hip business or manufacturer. Why aren’t there

design firms, engineers, or outdoor gear manufacturers knocking down the doors in fville trying to get in? The lifestyle for the employees would kick ass. Market it!

Take care of what you have already that is so valuable. Look at Play it ville. Everyone worked so hard to build it, but the town can't maintain it. What a shame. How long until the skate park is in the same shape? Prevent that!

- Like to see more development for things to do in the winter months (I know).
- Develop a master plan for the community and specifically for businesses with an eye for the future. A focus on building upon the positive characteristics of the town and road-map to improving those elements that make Fayetteville a cool town. Planning, planning, planning!
- Get businesses like lawyers, organizations like CREW and public offices out of the limited prime business locations along the main drag.
- Attempt to bridge the social/ cultural divide between the establishment and new people, eliminate fear and suspicion, create openness and transparency in government, transform police dept into positive community ambassadors instead of a primary source of tourism repugnance, collect and develop a community vision for our community, become a good neighbor to surrounding governmental jurisdictions.
- The composition and the vision of the County Commission
- Some of our history is already lost. When I was a boy my Dad showed me the civil war trenches in the area of what is now the fire department/Lively Street/Rt.19 intersection. They are lost forever. How can you change that? I fear that with the development that is going on other sites will be damaged or destroyed.
- Bring a really nice pub in town with good live music.
- Fayetteville needs additional parking.
- I also think the town is imposing their social will when they deny restaurants which gross more than 60% of their revenue the ability to offer alcohol. In a global society visiting tourists expect to get a drink.
- I feel that Fayetteville would benefit by encouraging bicycling and implementing the necessary bike lanes and "share the road signs" An enclosed bike way across the route 19 bridge.
- I would address nutrition in the schools and greater community. I'd see a dramatic improvement/increase in local higher/vocational education opportunities for adults, community centers, community gardens/gardening clubs. There is a high level of animosity expressed by people that are originally from this area toward transplants like me, and that animosity typically centers around subjects of coal, "tree-hugging" mentality, transplants trying to tell long term residents what to do/trying to institute change. I would like to see these two factions blended for common goals like community health, prosperity, conservation of ecology and quality of life, co-creation, etc. Aside from a few very involved local politicians (Matt Wynder comes to mind), I see very little proactive action on the part of elected officials. I am not particularly happy about putting town resources and space toward war memorials and/or needless historic preservation in place of forward thinking planning and programs which will affect/improve the future of this town, life for its citizens, an emphasis on peaceful living, etc.

Also, I would put windows in every single classroom in this county and outdoor learning/instruction space into every school. It is a crime to put students and teachers into prison-esque buildings that completely cut them off from the outside environment and the greater community.

- As I don't live in Fayetteville proper I can't vote out the current leadership. I have tried to communicate my displeasure with their build-out and city expansions.
- I'd like to see Fayetteville, Oakhill, & Mt Hope adopt the County Comp Plan and route 19 overlay and stop the madness.
- Really need a good grocery store in town. Cut back on the police force. Replace the chief of police. Get rid of the mayor and town council and completely replace them. Halt the big box stores out on 19 and get some nice retail establishments in town.
 - -town website with planning documents, meeting times, ways to get involved,

local elected officials names/contact info

-limit development on 19

-invest in historic downtown

- Better coordination of business's to support and promote "to get word out" of town and school events.
- Make the light coming out of Wal-Mart longer!!!
- Would love to see newer schools put in, but no consolidation.
- New elementary school.
- Local restaurants let in, lower rent so businesses could grow, better sidewalks, Bike lanes, paved roads.
- Grocery store in town(Whole Foods).
- Less chlorine in the water. Construction of a public pool.
- Focus on making Fayetteville more beautiful by cleaning.
- Town Hall wastes money on street sweepers when they could be facilitating recycling centers or donating to local humanities; building community centers or bringing in better, more qualified staff for our schools, or helping health clinics to be up to par.
- Move bus garage and maintenance buildings to a site out of downtown and use the spaces for retail, etc
- Put in bowling, skating, arcades, steakhouse.
- Increase civic participation.
- Need more progressive views instilled, new local government members. Restoration and cleaning needs to be done to roads, sidewalks, and buildings. We need concerts, shows, activities, anything and everything to go on in town.
- I would institute a land development plan focusing on downtowns and alternative transportation.
- People need more varieties of reasons and places to come together. I am seeing it grow, and I love that. I try to spend my money here to send the message I want to see more growth.
- More plantings hanging from light poles, etc. Something for older folks to do. Bicycles in a trail-not the streets.
- Co-op and/or natural/health food store.
- I would annex Pittsburgh to Fayetteville, A.K.A build a quantum well from the Pitts to the new.
- 100% renewable energy. Mopve trails/pedestrian. Friendly affordances.
- Remove law offices in town, put them all on one building and allow local businesses to bloom. Clean up the area past Cathedral. Have more community events in town. Have more concerts, live music and outside events. Bring in more business that isn't a top law office.
- I would love to see a movie theater, bowling alley, finer restaurants(steak and seafood dining rather5 than fast food), senior citizen retirement facilities, meals on wheels, better housing.
- Better school system, more parking downtown.
- A bike/walking trail network that extends to surrounding communities like Oak Hill. More wellness/prevention activities that would attract the local people.
- Instead of strip malls lining 19, there should be one of the newer outdoor malls, like downtown Huntington and many other cities have nowadays where there are restaurants, a movie theater, clothing boutiques, bookstores, cafes, etc. The area is a mingling spot, a creative center with art shows, small concerts, etc.
- I would use the money to improve schools, roads, businesses, and other things needed.
- new sidewalks
- better advertisement for town
- bury power lines
- better signage
- bike lanes on local roads
- Brick sidewalks. Underground utilities. Knock down blighted buildings. Require owners of land to maintain them in the downtown area.
- give it to the churches to move them out of town so that that stupid law about serving alcohol within a certain distance of them wasn't an issue. seriously.
- I would also use it to have a long term marketing plan on attracting a small 15-75 person business that was tech based. Tech geeks have money, are

attracted to areas that they can recreate, and where the \$ goes a long long way.

- sidewalks from Tank hill...
- I would build a community center to serve both Fayetteville and Oak Hill.
- Revitalize downtown aesthetics - bury wires/utilities
Repeal silly 300ft rule for alcohol so restaurants can come into downtown
Pay all local entrenched politicians to leave
Stimulate the attraction of new businesses to county (bring jobs)
- Jobs, aestehics, and community centers for all ages
- I would renovate the theatre and make it work. Similar to the one in Lewisburg. I'd buy it! I would give the buildings a facelift and make the town more charming. Bring the history alive. Have more space for artists. Make Fayetteville a destination besides for rafting, hiking and such. Have shops that are interesting.
- improve the street curb appeal...bury the powerlines, streamline the stop light, sidewalks, more landscaping around town...advertisement for the town, signage on 19.....speaking of signage..the Nationwide sign on the side of the brick building in town is blasphemy...why allow that?? down town parking garage, a farmers market similar to charleston market square...a local television station that promotes town would be nice too.
- Get a co-op. Increase park and recreation like building mountain bike park quicker. Maybe a Healthy Life Market. There's two in Charleston and one in Summersville. Why not Fayetteville?
- There are some sidewalks that need to be updated and repaired. There is some problem with storm water drainage on some streets that needs corrected. Steets need cleaning. Cemenry needs to be fertilized, so that grass and not weeds grow, and the road needs cleaned of mud and dirt.
- First would be the sidewalks. Next, pave the streets.
- Invest in education (our future). Rebuild our school system from the ground up with an emphasis on academics and higher education.
- Develop a master plan for the community and specifically for businesses with an eye for the future. A focus on building upon the positive characteristics of the town and road-map to improving those elements that make Fayetteville a cool town. Planning, planning, planning!
Make the "main drag" more appealing/attractive to visitors which in turn would support our small businesses and promote investment.
- I would like to add more parking spaces to Fayetteville
- Pay for a community visioning process and development of a legal and useable Comprehensive plan.
- I would improve Fayetteville by paying off my house.
- Enlarge and improve Play-it-ville and town park grounds. Add sidewalks. Improve storm drains and water system.
- I would love for Fayetteville to become a more educated population. A four year college would be lovely.
- Continue to improve the ball parks and children's summer programs
- Sewage, parking, burying the wires in the main part of town
- I would save the theater!!
I would install bicycle lanes
- paving, more professional police force, a town manager that answers his office phone, some kind of beautification, at Tudors intersection, first impressions make a big difference
- Comprehensive curb-side recycling program; more parks, bike trails/walking trails through actual towns; better library; community center; alternative education programs; a college campus (really, I want one, and not just a trade school, but a real college/university campus that offers a HUGE variety of degrees, classes, and certificate programs); comprehensive sidewalk system and bike lanes in all roads; nutritional outreach/cooking programs for primary/secondary students all the way up to elderly; complete overhaul of water pipe system and in-home reverse-osmosis filters for all residents; no more of the one-laned paved roads with gravel collars; community gardens with un-sprayed wild blackberries and rasberries that community members are allowed

to pick; New River Clean up (i.e. - stop mining); shift from extractive economy to diverse economy; 21st century schools (yes, with windows) that are centrally located in towns, not isolated on re-purposed farms so that students can walk or ride bikes to school instead of driving being the only option to get students to school; this will sound mean, but I believe it is very important to get healthier teachers into the classrooms of Fayette County. Teachers who are unable to care for their own health needs are poor examples for students to follow. I would use that money to improve existing housing within the town of Fayetteville and to maintain natural outdoor regions for the entire community (i.e. no mansion housing additions on the rim of the New River Gorge, etc.); community art projects and beautification efforts; increased community space; WiFi available across entire downtown district that could be used in/by all restaurants, stores, etc.

- I offer money to develop a comp plan, and to truly become a gate way community to the National Park.
- 2. Buy as much surrounding land as I could, put Conservation easements on it and stop the sprawl.
- Power lines would go underground. Sidewalks and roadways would be improved. Perhaps a parking facility. Pedestrian bridge would get painted on 19.
- Pay off the big box stores and get them out of here.
- rehab historic buildings downtown so businesses could move in, bury powerlines, improve sidewalks & street signs, invest in wastewater infrastructure to ensure there were no overflows into the river, etc.
- Facelift some buildings downtown and surrounding areas. Build bigger schools to be able to offer more curriculums and activities. Offering free "Arts" and "Music" programs for kids.
- Better schools, enhance downtown.
- Kids programs(after school), better water company, festivals, activities
- Build a big elementary school and donate some to the Board of Education to keep and maintain our community school.
- First and for most pay off the debts owed by the town and invest some of it in order to assure we had it for a rainy day.
- Better facilities for the kids.
- a community center to keep children active. And offer opportunities for the elser in our community to be able to socialize.
- Put in an Olive Garden!
- I would build a big elementary school and combine Gatewood and Fayetteville. a new middle school and high school would also be a priority. Lights on the H.S. Little League Baseball field. New sports fields for high school.
- Lights on high school baseball field.
- Put lights on the senior league baseball field.
- Swimming pool, new elementary school.
- Create parking for courthouse.
- I would build a facility much like a YMCA for all to use.
- Sewer system.
- Start a community center.
- Offer more classes to the older children. Have somewhere for the older children to hang out.
- Better street care.
- Make Main Street more cohesive, old time lamp post with flower hangings, store front similar, etc.
- Give it to a community that needs it because of a flood or other disaster.
- Community events.
- Recycle service to the house and give the totes to the community, let it be free garbage also.
- Restore it to what the town was like years go, eliminate the overhead electrical wires etc. in the main part of town.
- I would use the money to fix our streets and roads. Beautify the town. I would also look into revamping the parking lots and the grassy area in between the parking lots of the board of education and try to put in a parking building. We need more parking for courthouse and tax department. It is impossible to find a parking place.

- Pave sidewalks, bike lanes, sculpture-art in town.
- Open public spa-baths, whirlpools, steam, sauna, and gym.
- Dog park for sure and something culturey, not sure what, but something fun that families or individuals could do.
- Schools.
- More sidewalks, bike lanes, parking for downtown.
- 2. Big community center with classes of all kinds, game room, climbing gym, lap pool, full kitchen, stage, etc.
- 3. Improve schools-better teaching, community involvement, more AP classes, meaningful assignments, more clubs and events put on by students.
- The answer is not the money but community involvement and pride in our town.
- Drive in Movie Theater, then we could hold concerts there as well.
- International/Health food market. A place where you could at least order new books or cds.
- Start my business. Bowling Alley, Skating Rink, Game Room, Swimming Pool, Waterpark, Putt Putt Golf, Par 3 Golf Course.
- The water filtration system. Construction of a public pool. Additional parking near the post office. Improving facilities of local library.
- First, make sure all the roads and sidewalks are in great shape. Second, make sure all the store fronts/buildings are restored and each building has a business operating out of it. Third, it would be nice to have a bicycle trail in town or a trail to the business area along Route 19.
- Please do not use the money to make another Gatlinburg, etc. Use it to improve what the mayor and town council see necessary.
- #1) Clean the streets
- #2) Clean the streets
- #3) Clean the streets
- Buy whatever equipment needed and use it.
- I'd renovate the Theatre completely and fund occasional arts workshops.
- Paint the town-feed the poor and help those that need it.
- I would open retail shops.
- Move bus garage and maintenance buildings to a site out of downtown and use the spaces for retail, etc.
- Build something that would be a source of entertainment for people all year round-bowling, etc.
- Pick up the speed of the good things the town is already doing.
- Destroy Wal-Mart and associated economic activity.
- Improve the appearance of the buildings in town. Bring some plants for sidewalks.
- I would but everything and become an autocrat and choose un everyone's best interest.
- I love these questions:-) As you can see from the answer above, I've already thought about this. I think this area with it's living history should be recorded somehow. I'd love to see a large grant allow young creative types to create documentary style recordings of the older folks who won't be here much longer and their histories are going to die with them. Then I would create a large interactive history museum that had a creative way to access various historical information, photos, video clips, etc.
- Retirement Village.
- Streets, officials, more stores, better quality of shops.
- Put a colorful face lift to downtown area.
- Co-op natural/health food store.
- I would use the money to fix the streets and sidewalks. Also, I would put some of it into making the general appearance better. I would also use it to build more areas where teenagers can go to be entertained.
- Pave roads, a lot of sidewalks, indoor walking track.
- Give it to Lucky the Leprechaun?
 - o Renovate Memorial Building.
 - 2) Tear down old Exxon building on Court Street.
 - 3) Upgrade sidewalks.
 - 4) Add a decorative brick to the center of pavement at Court Street and Maple Avenue at the light, something that will withstand cold

weather.

- Buy as much land as possible and tell people to get the heck out except old timers that hunt and fish.
- Community center, musical center, flood management, clean up of vacated properties, keep zoning strong so more big chains and non-local businesses out.
- Improve/expend library, light commercial/industrial space, encourage small businesses to locate here, Farmers Market expansion, Fayetteville as a regional hub of arts and creativity.
- Build a rollercoaster park. or WV NFL football team.
- A reliable, frequent bus service and taxi service. Safe, supervised activities for teenagers. Mechanical street sweeper to be used daily, except Sunday. Tear out old sewer and water lines and replace with good quality material. Put utilities underground. Expand recycling programs and grants to businesses and individuals to "go green".
- I would give the city a revamp, facelift. Open more locally owned and operated shops and stores. Clean up a bit.
- Better schools, teachers and curriculum. Bike/pedestrian lanes. Underground electric transmission lines. Sidewalks.
- Public transportation, sidewalks everywhere, hire a planner that understands design and public health go hand in hand.
- Campaign for new city government officials-i.e. new mayor, new police chief, city manager. Then all the rest of the three quarters of the money left over...upgrade public sewer systems, extend sewer coverage to the Nickellville Road areas and Oakridge Addition area(since it's already in Bridgeview Estates/ New River Preserve) and Tourison Addition areas. Provide lighting on the High School/Senior League Baseball field(since mayor promised this to the citizens for the past three years or so). If any money leftover, provide means for a sporting complex.
- With yearly Bridge Day and the influx of tourists, I would think that our town would be financially able to give back to its citizens in the form of basic needs, i.e. streets improved, street lighting for citizens' safety, sponsorship of activities and festivals which bring the town together, activities for seniors, teenagers, and general public with music, food and celebrations.
- Not with the good old boy network in place. Chances are I would leave. Dealing with state and local government sucks in this state, county, and Fayetteville. The Fayetteville inspector appears to do a lot of favors.
- Bury power lines and communication lines. Clean skyline and street scape!
- I would offer sustainability education to local people. Education and experience through the last several decades has steered away from agriculture. We have forgotten how to feed ourselves. The people of Fayetteville need to be retaught sustainable farming practices for the health of our population and our economy.
- Let's grow together!
- What are you going to do to combat the boxes and chains that are moving into the annexed fville? Daniels is gone. It's not coming back. That building is going to fall to pieces. Would make for a nice brewery spot...but oh wait what about the kids and the church!? HA! Fville needs something to put it on the MAP. Pies and Pints is the best thing going right now, opening a new spot in Charleston is brilliant. Start soaking in what is in Kim and Dave's brain and figure out how to use that in other future businesses.
- I think that Adam at Marathon is on to something. Love his strategy of getting the kids involved. And check out his efforts in working with the NPS and local community to build new trails. that is rad! love the passion !
The only reason that Ben Franklin is still open is because the Rahalls OWN the building, they couldn't rent it to anyone because who in the world is going to come in? NO ONE. It's going to die a slow painful death. Then will go the old Cooks building beside it. And then what is down town? 19 could make or break the town, and right now it is breaking it.
- Quit being so provincial
This is not a case of "rafters/climbers" taking over the town
Extraction industries here are dead - time to evolve to tourism

if you want to be treating like hicks - act like one

- Please keep your promise and install public sewage in the Nickelville area.
- Don't let out of towners dictate what should or should not be done in our town and stick to the basics of life
- I'm tired of the leaders of the community being rigid in their way of thinking and not wanting any new ideas presented. They're all about the money and not everything is all about the money. There are some leaders who are involved and willing to make changes that will benefit the community as a whole. . Everyone seems to be locked into well, this is the way its always been done, and so we shall continue that way.
- Get a co-op. The people want it.
- I feel that our town budget is out of wack. I feel that the police department is over budgeted. \$900,000. is a lot of money for a town of around 2,000 people. I feel that, why do we need a town manager, when the mayor is full time. We only have streets to maintain. The police and fire department are not under the town manager...so why spent the money on him. We pay lawyers in Charleston to jprepare the grants we ask for, surely the mayor could find grants.
- Dont re-elect anyone of them.
- Ah to vent. Well then. I moved here for an interesting job. While I enjoy my job and the recreational opportunities in the area there is little else to like as a parent. As I pointed out, the schools here are deplorable. Even though I recently bought a nice house in town we will be moving to a place that cares and invests in education. What does that mean? My example alone... my future wife and I have a combined annual income over \$200K. I purchased a nice historic home and intended to maintain and improve it. My wife and I are educated, actively support our community, and participate in government. We have to leave because we cannot raise our three children here. It's simply not an option. How many similar stories are there that you'll never hear about?
- As the younger population drawn here by the recreational opportunities start families and adjust their priorities to include children, many will leave. Or simply choose not to settle down here.
As a manager for one of the areas larger employers I know that our area schools are major contributor to our problem with recruitment and retention of professionals with families.
- Young, college educated people who are moving here are used to having their ideas challenged. Being challenged and challenging is not disrespect. Conversely, it being respectful to honestly, logically and factually to respond to a person's ideas. It shows that you take the other person seriously, that the other person is sensible, intelligent, and is a partner in community stewardship. Many of these young new people are not church goers but they are "christian" in how they live their lives- considerate of others, giving of their free time and extra resources and many are very spiritual. Do not judge all by the few bad apples you are sure to encounter.
- We're on the right track, a lot of great things are happening and we seem to have good energy. I would love more time and money to go toward recycling, waste reduction and energy savings and developing ways to make the whole town more pedestrian friendly. The antiquated water system needs to be addressed.
- I don't know what "leaders" are going to read this but stop thinking that the differing factions are the "bad guys." Start something that can be finished. For each side, be specific in what you want to achieve before trying to sell it to me, the citizen. And I mean VERY specific. If you want to make life "better" in Fayetteville, tell me exactly what "better" is so I can decide if it means the same thing to me.
- We need professional child care for young working mothers and fathers
- Fayetteville is truly a gem, an oasis in W.V. !! Progressive thinking and open mindedness is the only way to evolve properly.
- more expereinced police force and pay a great salary to them . make SAm parsons chief and pay him what he is worth!!!!PLEASE MAKE SURE YOU LISTEN TO PEOPLES SUGGESTIONS!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
- To tied it all up in a bow - the lack of any real plan will take the coolest town

and turn it into another place with the CBD (central business district) separate from the center of the town and the people who live there. The traffic from the Rt 19 retail, chain store, and fast food funk will keep people out of town and how cool is that? The Rafting companies are all moving to one stop keep it here business models and now the 19 swag will steal away those just passing through.

- I think Fayetteville will begin to reach it's full potential as the body politic changes. We need a stronger group of citizens from the pool of people who actually make this a cool place to live, to be in charge of what is going on. Good Luck though.
- Wow, I thought I'd already done that. Basically I'm ready to get the heck out of here. I've been here 5 years and all I see is a town council and mayor who hate Waterstone and anything associated with them and will do anything to halt any progress in this town associated with the outdoor community. But on their part I have also seen people who feel like it is their sworn duty to constantly dictate to the mayor and town council how this town should be run and have created a hostile environment (the beer garden for example) for anything positive to happen in this town. There are a few people who have worked hard and made some positive advances but it is a tough battle against town politicians who don't care.
- First suggestion would be remove those who are mismanaging our money because I understand the town is broke. This is ridiculous!!! place people in positions who will hear what the people in the community really want. Take down the stupid signs "Coolest Small Town". I do not believe the lawyer that work for the town should also be paid or be on the council. I do not believe we should pay for his health insurance.
- The elementary school is the board of educations problem- but can the town of Fayetteville please contribute to the upkeep of the playground and sidewalks for the safety of the kids.
- Vote Okey for town council.
- We need better parking in town.
- Don't be secretive about future plans for community growth- seek community input!
- Does no good.
- The statewide and even regional reputation of the law enforcement needs to change, decrease L.E. on Route 19.
- Less antique stores, I don't have sewer at my home, and I live in town, water is getting better.
- I would like to see a nice walkway on the bicycle path through town. Perhaps running alongside of Route 19.
- I am apalled that Jane Klaes in no longer allowed to have friends in her home to meditate.
- If we invest in our schools and children they will benefit us for years to come!
- Don't get me started on the liquor thing. I feel fortunate that we will be able to sell margaritas, but alcohol is alcohol. I think Fayetteville needs some young blood with fresh ideas.
- We really need to focus on our future, our children, and our schools. We need to accept constructive criticism and do something instead of making excuses. Police officers should not smoke on duty, while driving or walking around at the park where children who should look up to our officers are present. No "Friends of Coal" in our schools.
- Need more volunteers from the community and projects to do, such as clean up.
- My friend has boated here for years and is now a quadrapelgic-he can't get his wheelchair around even in downtown. There aren't many handicapped immenities.
- Need to have open forums(or more publicity). Need grants for opening new businesses and info published to community. Have more communication about upcoming events(and in our schools). More publicity about organizations in our community and how to join them.
- I hate having to use bottled water. My tap water tastes horrible and I do not know who to complain to to fix this issue.
- Keep up the good work.

- If the people using this survey are unhappy with our beautiful town, they should consider moving to Oak Hill. They need your help. Leave Fayetteville as it is-a cool town.
- Our cemetery needs work-why can't grass be planted in all of the bare places? has anyone taken a walk through the entire area? If you will, you'll know what I mean.
- When you build the new highschool, please keep in mind that the staff should be qualified and paid fairly. The students will definitely need competent guidance counselors and more opportunities to work and branch out in our community. Volunteer work needs to be emphasized in schools. I think the old Fayetteville Highschool would make an amazing community center! Why not turn it into a YMCA? There's already a gymnasium. A brand new one! I hope that makes sense! Thank you!
- Stop allowing lawyer and insurance companies in downtown retail space.
- Fayetteville should be more of a real town for its citizens all year. Not a seasonal tourist spot. We live here all year! Although water is not an issue anymore, we once filled our pool and I asked for an adjustment on the sewage, I was told that people in our town are sometimes lying about that and they could not do it. I thought it was disrespectful and representative of the way the town felt about the people who were paying them to let them keep their jobs.
- Let's develop wealth-generating activity, not job-based development. Try a local currency-the "Fayetteville Buck". Business incubators? Develop local food systems wherever possible! We must produce, and produce sustainably.
- The winters suck. There are only jobs in the summer. Clean up the town! Restore them and make them pretty. We need more variety for shops, more options to shop for tourists and locals. We need new ideas brought in. The people running the show are stuck back in their own time. We need change and diversity in all ways.
- I was gone for the winter and the place became exponentially more sucky. So much new development without any redeeming qualities.
- Seems the liquor licensing rules are a little harsh and delayed when businesses are trying to get going. We do not need businesses to have any reasons to not want to attempt a start here.
- Sidewalks need cleaned. Get more people involved in attending town meetings.
- This town is typical good old boy- know someone and you're okay- need to let people have a say and act on it. This town could be beautiful instead of a sad joke. Get a decent school system with teachers who can teach.
- Please don't consider consolidating of schools.
- I am not at all happy with school board, they should have taken care of the buildings they had instead of trying to consolidate. The people of this community(just certain ones) try to stop anything and everything unless it pertains to river rafting that tries to come to this area. The river will not support this or any other town. The city of Fayetteville paved 1st Maple Avenue last year except for the last 200 feet or so, I guess because there are only 3 houses in that last 200 feet and we are not important enough.
- They moved the gas station. Why? Too many syrups in coffee shops.
- Let's make Fayetteville a place where everyone wants to come to spend a day shopping and eating. Specialty stores that bring people into downtown would be ideal. A nice hotel(Hilton Garden or Hampton Inn) with a nice convention center would also help bring people here to stay a few days.
- We the people have supported you local leaders forever and all we get in return is nothing. When I drive through town I have to wait on several occasions at the Cathedral Cafe and at the photo shop for traffic to clear the area so I can get through town-where are the police to ticket illegal parking????-on the four lane!
- Our company, Amigos International, Inc. was begun in 1998 as a non-profit entity to help flood victims anywhere, esp. Costa Rica and Central America. We put a new roof on, cleaned out, bleached basements, landscaped, etc. with help from First Presbyterian Roanoke and Second Presbyterian Church utilizing Boy Scouts, our children and interested persons from 2nd Pres. A party with dinner and music was held at Pat Bennets B and B and raised \$4,000 for

flood relief in Mullens, WV.

- You are public servants; don't assume you always know what's best for the citizens of Fayetteville. That's arrogance has turned many of us "away". Encourage newcomers to become active in the community. "Old Fayettevillians" don't have all the answers.
- Open your minds and accept that we are in the 21st century, not the 50's- forget Wal-Mart- think of community as a whole and not just their "people", embrace diversity. My wife and I are moving away this year because of the inadequacies of this town.
- This can't be about bringing the creative class to WV. It's gotta have a bigger purpose like increasing social capital, better health outcomes, something everyone can get on board with.
- I believe our property taxes are high but wouldn't object so much if my previous car had not been damaged from a huge hole in my street- paving needs done. Suspension problems resulted because there's no way to avoid huge pot holes, so I purchased a new car. I am frustrated because no one is claiming my street- therefore nothing gets done- it's an orphan street according to City Hall and Division of Highways.
- Fayette County is run by crooks and that reflects on Fayetteville. The people that are old don't want change or development. Most of the members on the City Council suck! Selective hearing and memory. The police department couldn't find their rear if they had a compass. No traffic direction.
- People that trash our community that have only been here a short time without giving a reason and only want to support their special agenda!

[response average = 2.80 out of 5]

The majority of citizen survey participants rated the **quality of festivals and events as GOOD.**

Excellent	Good	Average	Fair	Poor	No opinion
11% (13)	36% (42)	28% (33)	11% (13)	11% (13)	2% (2)

- implement a "first Friday" type of town attraction.
- More festivals and community projects.
- Don't have that part (drinking) at these events.
- I would open more retail shops and have more events and activities.
- Lack of cultural activities, more restaurants.

[response average = 3.43 out of 5]

The majority of citizen survey participants rated the **number of retail establishments as AVERAGE.**

Excellent	Good	Average	Fair	Poor	No opinion
5% (6)	21% (24)	27% (30)	21% (23)	23% (26)	3% (3)

- No easy availability to purchase certain items, the need to travel to accomplish this. Everything closes early also.
- Lack of activities(movies, etc)
- Selection of places to eat. Too many fast food joints. Health Food Store? Bookstore? Movie Theater?
- Not enough nightlife activities, downtown retail shops, or activities.
- No bookstores or health food stores.
- I would buy all of my comfortable shoes here if there were more clothing stores. I hate having to go to the mall or shop online. I would rather buy local but many of the things I buy are not here to buy.
- Not much to do. Too many store fronts with lawyers, etc. I need shops desperately.
- Having to go to Kroger/Wal-Mart for groceries.
- There aren't many entertaining things for teenagers to do here.
- Specialty food stores are not close by. Most of my retail shopping is done online. I would like to see more shopping opportunities in Fayetteville.
- Lack of concern for creating an environment(downtown) that allows people to enjoy themselves, lack of boutique, clothing, retail stores. Local grocer would be nice too.
- Promote farmer's markets. I want to eat healthier, but can only get produce regularly at Wal-Mart or Kroger. I want to help local farmers' businesses as well.
- Only allow new "retail" businesses in the store fronts in the downtown area.
- Stimulate businesses to come to town – hopefully create jobs
- I would like to see more interesting shops go into the "downtown" area rather than another law firm. I would like to see the Theatre bring in movies that will never play in Beckley. Maybe change the venue to one where different coffees and desserts are served. Take out the seats and put in bistro tables. More relaxing atmosphere. I've been to these in CT and ME and loved them! Bowls of popcorn instead of bags.
- Need more entertainment for all age groups-especially children(teens)
- I would open more retail shops and have more events and activities.
- Move bus garage and maintenance buildings to a site out of downtown and use the spaces for retail, etc.
- More local businesses, more jobs.
- More retail stores instead of offices, new faces in town political offices, better public transportation(not all of us have relatives who drive).

[response average = 3.47 out of 5]

The majority of citizen survey participants rated the **variety of retail establishments** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
5% (6)	22% (25)	25% (28)	17% (19)	28% (31)	3% (3)

- The restaurants, I think, are the strength of our town and I'd like to see more variety of shops to keep people downtown.
- Lack of activities(movies, etc)
- I would buy all of my comfortable shoes here if there were more clothing stores. I hate having to go to the mall or shop online. I would rather buy local but many of the things I buy are not here to buy.
- There aren't many entertaining things for teenagers to do here.
- I miss having a grocery store in town. That was a nice convenience to have.

- Need more entertainment for all age groups-especially children(teens)
- Grocery store in town(Whole Foods).
- I would like to have some kind of movie theater.

The majority of citizen survey participants rated the **number of restaurants** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
16% (18)	40% (46)	19% (22)	17% (19)	7% (8)	1% (1)

[response average = 2.61 out of 5]

- The restaurants, I think, are the strength of our town and I'd like to see more variety of shops to keep people downtown.
- I would be a patron of a true evening coffee house/bookstore type establishment and I think that this would bring community together with non-alcoholic, more conversational options. Cathedral I closes too early for anyone in our household to be able to go. I personally think since coffee shops are beneficial to communities but impossible to make money with that there should be a way for them to be subsidized in some way. I know this is not really possible but I wish it were. Also a coop or otherwise natural foods store would get my money. I wish there was a way to encourage the farmers market to increase in number of vendors. Just an aside, for such a hip place, where's the diversity? I would love to see more historical events, speakers, some way to get the older locals to share their history of the area.
- All or most of the restaurants are fast food, need steakhouse.
- No health food stores, lots of insurance companies and lawyers in town, too much fast food leading to obesity problems.
- Selection of places to eat. Too many fast food joints. Health Food Store? Bookstore? Movie Theater?
- Not enough moderately affordable eating establishments (like a taco joint, maybe a reasonable burger place with outdoor areas.)
- No franchises in downtown area. How did subway get there in the first place??
- Bring a really nice pub in town with good live music.
- Lack of cultural activities, more restaurants.

The majority of citizen survey participants rated the **variety of restaurants** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
16% (18)	40% (46)	20% (23)	17% (19)	7% (8)	1% (1)

[response average = 2.62 out of 5]

- The restaurants, I think, are the strength of our town and I'd like to see more variety of shops to keep people downtown.
- Much needed relaxing atmosphere that you can enjoy a cocktail.

- All or most of the restaurants are fast food, need steakhouse.
- Great restaurants!
- Lack of a proper downtown bar.
- No health food stores, lots of insurance companies and lawyers in town, too much fast food leading to obesity problems.
- Need additional variety of recreation, restaurants etc.
- Bring a really nice pub in town with good live music.
- I also think the town is imposing their social will when they deny restaurants which gross more than 60% of their revenue the ability to offer alcohol. In a global society visiting tourists expect to get a drink.

[response average = 4.49 out of 5]

The majority of citizen survey participants rated the **implementation of zoning code** as **NO OPINION**.

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	10% (10)	17% (18)	12% (13)	26% (27)	33% (34)

- I think that the zoning appears to be unfairly and sporadically applied. The look of downtown should be protected closely (i.e., more like Lewisburg less like Beckley). However, the types of businesses that are approved and zoning issues like proximity to churches are somewhat archaic.
- Zoning and growth plan are out of control – simply put they are following the least common denominator – money – with no real planning in terms of enhancing downtown and the community. Sprawl is what you call it. Where is the plan? They talk walkable community then stick things up on two sides of 19. Just another example of the mediocritization of America.
- Need of grocery store, need somewhere for our youth.
- One of my pet peeves is the prevalence of unattended dogs in this town. Many of my neighbors have dogs that are tied up 24 hours a day, 7 days a week. What do unattended dogs do to entertain themselves? They bark - incessantly. As I am writing this the dog next door is raising you-know-what. Are there no ordinances regarding noise? Oh, wait! When I complained about the 24 hour a day/7 day a week music being piped from the speakers at Little General nothing was done. And I am very disappointed in the decision to give Diogi's a zoning variance to allow the sale of intoxicating liquors. I have no doubt that Diogi's will be well run, however, what about the next guy that comes in? Isn't the door wide open now for a biker bar or some other equally offensive establishment to move into that location should Diogi's move out? I was not made aware of any zoning meeting regarding this variance. Had I been made aware, I would have spoken against it. Somehow the interests of the citizens of this community MUST BE ballanced with the interests of the business community. From my perspective right now I feel that the business community is in the driver's seat.

[response average = 3.83 out of 5]

The majority of citizen survey participants rated the **need for**

a retirement community as **NO OPINION**.

Excellent	Good	Average	Fair	Poor	No opinion
7% (8)	22% (24)	20% (22)	9% (10)	15% (17)	26% (29)

- Need retirement communities-I have worked with companies that have built over 50. I have built retirement apartments in Chethem, VA that I own. Music center to teach kids music and preserve musical culture. Adult care/child care, tutoring center, communal dining times for teens and daily for seniors. Soup kitchen, clothes closet.

The majority of citizen survey participants rated the **need for a community center as GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
23% (26)	28% (31)	20% (22)	7% (8)	9% (10)	13% (15)

[response average = 2.91 out of 5]

- To elaborate on the questions "Need for a community college" and "Need for a community center": These are poorly worded in relation to the rating scale you provide. If I select "Excellent," does that mean the need is high or the need is being met? If I select "Poor," does that mean there is no need, or that such opportunities are being poorly met? I selected Excellent for both because I believe there is a high need for traditional higher education options such as a liberal arts college putting a satellite campus out at Wolf Creek Park or perhaps in a re-purposed school. I also put excellent for the community center because that is a seriously lacking resource.
You should consider numbering your survey questions. It will be easier for people to refer to questions they want to clarify and also for you to refer to them through your evaluation process.
In response to any and all community programs: I will be honest in that I do not travel in the circles that know much about programs outside of environmental or personal recreation. To my experience, things like the Extension Office, Town Hall/Council, and local politics are all broadcast in antiquated channels known as the local paper (to which I do not subscribe). I am aware that there are fragmented efforts to change this with a community forum, the CVB's website and eNewsletters, etc. AND that I need to do a better job of just knowing who the key players are and pay closer attention to the whats and whens of community events. That being said, I believe that all local organizations need access to ONE town events website to which they can add all of the community events. People like me want to be able to see/search/reference a comprehensive online resource.
- Need of grocery store, need somewhere for our youth.
- I would like to see more opportunities for the local youth to experience the outdoors at more affordable rates. I see kids hanging around town and getting into mischief on the streets. Over half of the kids at Fayetteville High School have no idea what Gauley Season is. If given the opportunity, the activities

offered in this area could provide positive outlets for these children to focus their energy and help them to develop a sense of pride for their home.

[response average = 4.66 out of 5]

The majority of citizen survey participants rated the **availability of public transportation as POOR.**

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	4% (4)	8% (9)	15% (17)	56% (62)	15% (17)

- There is little to no public transportation.
- We also need a public transportation system.
- Job opportunities; old guard attitude; too much emphasis on historic preservation/war memorials and not enough on forward thinking, sustainable practices from local leadership; no public transit; no educational opportunities for adults; lack of police enforcement on Keller Ave/residential zones while tons of police focus remains on US 19
- Need transportation and local busses.
- More retail stores instead of offices, new faces in town political offices, better public transportation (not all of us have relatives who drive).

[response average = 3.80 out of 5]

The majority of citizen survey participants rated the **availability of housing as FAIR.**

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	15% (17)	22% (25)	31% (35)	23% (26)	7% (8)

- There is a big need for rental housing. There are way too many buildings sitting in disrepair because either the (A) the owners are asking way to much money so the building stays empty (some are historic) and falls apart or (B) the town votes down new establishments.

[response average = 3.77 out of 5]

The majority of citizen survey participants rated the **availability of broadband as**

AVERAGE.

Excellent	Good	Average	Fair	Poor	No opinion
3% (3)	18% (19)	25% (26)	20% (21)	20% (21)	13% (14)

[response average = 4.26 out of 5]

The majority of citizen survey participants rated the **availability of career opportunities** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
2% (2)	3% (4)	17% (20)	26% (30)	50% (58)	3% (3)

- Career opportunities are limited. There are seasonal jobs, but not year round.
- More jobs, especially green jobs.
- Better employment opportunities

[response average = 3.63 out of 5]

The majority of citizen survey participants rated the **diversity of our community** as **POOR**.

Excellent	Good	Average	Fair	Poor	No opinion
6% (7)	23% (26)	17% (20)	19% (22)	26% (30)	9% (10)

- Get a farmer's co-op established to sell goods so people don't have to depend on Kroger. Come on!
- I would be a patron of a true evening coffee house/bookstore type establishment and I think that this would bring community together with non-alcoholic, more conversational options. Cathedral closes too early for anyone in our household to be able to go. I personally think since coffee shops are beneficial to communities but impossible to make money with that there should be a way for them to be subsidized in some way. I know this is not really possible but I wish it were. Also a coop or otherwise natural foods store would get my money. I wish there was a way to encourage the farmers market to increase in number of vendors. Just an aside, for such a hip place, where's the diversity? I would love to see more historical events, speakers, some way to get the older locals to share their history of the area.
- County efforts to plan and preserve. The diversity of people and available outdoor activities. The NRG Park. The fact that it doesn't look like Summersville

	<p>WV (but we are getting there, complete with the speed trap) or Elizabeth NJ.</p> <ul style="list-style-type: none"> • Small, friendly, and diverse. • Not enough tolerance or diversity. • Lack of diversity, culture, jobs and forward thinking leadership.
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[response average = 2.40 out of 5]

The majority of citizen survey participants rated the **safety of our community** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
19% (22)	45% (52)	20% (23)	10% (11)	4% (5)	2% (2)

- My main concern is that we live in a safe, thriving community with excellent educational opportunities and a progressive environmental stand.
- Safety, due to the area where I live (my neighborhood and not as a result of the police).
Being able to live in my home and not lock my doors. Not having to lock my car at home. Short commute to work.
Amazing recreational opportunities. Low cost of living.
- Safe, quiet community that people can interact and enjoy
- Small town, safety for my children.
- Safety for my children
- Small town where you can feel safe being out in the community and you can keep your children involved in good activities to keep them focused and out of trouble.
- Small, everybody knows your name. Safe good place for my kids.
- Small, quaint, quiet-it's home!! Everyone is friendly and everyone knows everyone. Relatively safe.
- The sense of community is great. Great place to raise a child.

[response average = 3.19 out of 5]

The majority of citizen survey participants rated the **historic preservation activities** as **GOOD**.

Excellent	Good	Average	Fair	Poor	No opinion
6% (7)	31% (35)	29% (33)	14% (16)	10% (11)	10% (11)

- Fayetteville is a wonderful quaint town with history. Fayetteville should do everything to protect this special atmosphere.
- Job opportunities; old guard attitude; too much emphasis on historic preservation/war memorials and not enough on forward thinking, sustainable practices from local leadership; no public transit; no educational opportunities for adults; lack of police enforcement on Keller Ave/residential zones while tons of police focus remains on US 19
- invest in historic downtown